



## 2015 NYS BLS Protocol Update Frequently Asked Question

1. What will the webinar include?
  - a. Updated hemorrhage control protocol information
  - b. Suspected spinal injury protocol information
2. How do I watch the webinar?
  - a. You need to register through WebEx using the links provided for the date of the webinar you wish to attend.
  - b. The webinar can be watched on computers, tablets, smartphones, etc. Any device that has an internet connection with the required software can be used.
  - c. The audio for the webinar will be broadcast through Voice Over Internet Protocol (VOIP). This means you do not need to call-in using a telephone connection. The audio will come through your devices sound system, i.e. computer speakers, Bluetooth device, etc.
3. What if I have technical problems?
  - a. WebEx provides support for technical problems. <http://www.webex.com>
4. What is the deadline for providers to obtain the update?
  - a. October 30<sup>th</sup>, 2015
5. What if I can't make any of the live webinars?
  - a. The current plan is to record one of the webinars and provide that to the EMS community. Providers will have a registration link for the recorded version, just as they did for the live sessions. Technology permitting, we will have the recorded version link disseminated in late August. These providers will also be able to take the online quiz and obtain course materials.
6. Will the Practical Skills Exam change?
  - a. Not at this time. There may be a future change, but the process is being reviewed. We also want to assure we are as close to the National Standards as possible with regards to education and testing.
7. When will the written certification exam change?
  - a. All course testing in September 2015 will have the appropriate changes.
  - b. There will be progressive changes over the next year.

8. What about students who take the certification exam in August? What should they do?
  - a. They should not watch or review the protocol update information until after they take their certification exams. Then, they should register and watch the recorded version. This should reduce any misunderstandings during the certification examinations.
  
9. Can a group of people watch the webinar together?
  - a. Absolutely!! Each person still needs to register for the webinar through WebEx so we have their information. After the webinar, they can log on and take the quiz. The quiz will be available for 2 weeks after the webinar they registered for.
  
10. Can the skills portion be done immediately after the webinar?
  - a. Yes. Many entities are doing this.
  - b. The skills component can be done in groups of up to 6 providers with an instructor overseeing the group.
  - c. **This is not a testing station!** These skills sessions should be treated as a learning experience where students and instructors alike work together through different scenarios to get use to the new skills. Everyone should take turns role-playing different tasks of the skills. There is no need to “evaluate” a single student in a one-on-one, testing type of environment. The skills sheets are to be used to meet the psychomotor objectives of the training.
  
11. Who is required to teach the skills component?
  - a. The skills component must be overseen/taught by a NYS CLI or CIC.
  - b. Agencies who are in the CME Recertification Program should reach out to the CIC they are affiliated with for the program to determine if they can assist in the training.
  - c. Your Regional EMS Council can also assist in providing you with potential instructors within your area.
  - d. Course sponsors, who provide certification courses, are also an excellent source to find an instructor.
  
12. Who is responsible to assure providers obtain the training?
  - a. Ultimately, EMS agencies need to assure that their staff have the appropriate and required training to function within their agency.
  - b. If a provider has not completed the training by October 30<sup>th</sup>, 2015, the agency will decide whether or not the provider can operate within their agency.
  - c. Agencies need to have a copy of the CME certificate or the providers email from WebEx with their quiz results and their skills check-sheet in the provider’s personnel file.
  
13. Will there be CME’s available for the training?

- a. Yes. The current plan is to provide each provider with a certificate of completion for 3 hours of CME.
- b. If the provider does not receive their certificate, they can use their email from WebEx that shows their quiz results as proof of attendance and receive the 3 hours.
- c. The certificates will be emailed to the providers in the weeks following the webinars.
- d. The CME's can be used for Preparatory or Trauma core content, as well as Additional Hours.
- e. If needed, the CIC number of 4117 can be utilized for documentation purposes.

14. Is there state funding for this training?

- a. No. This is a protocol update and not a certification course. So, therefore, there is no legislatively approved funds available.
- b. Agencies can utilize BEMS reimbursement dollars from training and certification of their providers to help pay for any training expenses.
- c. The CME Recertification Program funding can also be utilized.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew G. Johnson", with a long horizontal flourish extending to the right.

Andrew G. Johnson, Deputy Director  
Bureau of Emergency Medical Services  
Education and Certification

# Scheduled Webcast Sessions

## NYS BEMS 2015 BLS Protocol Update

If a password is required for log-in, use: spinal2015

Choose which date you want to attend and click on the corresponding link.  
Course reference materials will be uploaded to the session prior to their start.

NYS Bureau of EMS invites you to participate as an attendee in the following online training session:

Topic: NYS 2015 BLS Protocol Update

Host: Andrew Johnson

**Date: Thursday, July 30, 2015**

Time: 7:00 pm, Eastern Daylight Time (New York, GMT-04:00)

Session Number: Not Available

Registration password: This session does not require a registration password.

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To register for this training session  
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Go to <https://meetny.webex.com/meetny/k2/j.php?MTID=ta80df5c00e471e731b03d12db026f87d> and register.

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**Date: Wednesday, August 5, 2015**

Time: 7:00 pm, Eastern Daylight Time (New York, GMT-04:00)

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To register for this training session  
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Go to <https://meetny.webex.com/meetny/k2/j.php?MTID=t9d5dbaf835ee730f38a53456774136c3> and register.

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**Date: Tuesday, August 11, 2015**

Time: 10:00 am, Eastern Daylight Time (New York, GMT-04:00)

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To register for this training session  
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Go to <https://meetny.webex.com/meetny/k2/j.php?MTID=t6c4a38340e60fb40a7323705840cfe3a> and register.

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**Date: Friday, August 14, 2015**

Time: 1:00 pm, Eastern Daylight Time (New York, GMT-04:00)

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To register for this training session  
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Go to <https://meetny.webex.com/meetny/k2/j.php?MTID=t57abfc17c64cbe3ace0f05ce3f751311> and register.

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**Date: Monday, August 17, 2015**

Time: 6:00 pm, Eastern Daylight Time (New York, GMT-04:00)

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To register for this training session  
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Go to <https://meetny.webex.com/meetny/k2/j.php?MTID=t8e4776bd0581874ef4baa101a340b36d> and register.